

Telework and the 'paradox of autonomy', in the latest issue of the European Public Mosaic

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The Public Administration School of Catalonia (EAPC) has just published issue 14 of the *European Public Mosaic (EPM)*. *Open Journal on Public Service* dedicated to telework and its global expansion as a result of the confinement measures due to the effects of COVID-19. The contents focus on the experience of the year 2020, but also on the post-pandemic situation in order to outline what the future holds for public administrations and the world of work in general after this unprecedented shock.

Words such as flexibility, agility, and leadership run through the issue, along with rising phenomena such as the “autonomy paradox” that compares remote work to a double-sided coin. On the one hand, it has undoubted benefits for work and personal life balance, but on the other hand, it can contribute to longer working hours and situations of greater stress and dependence. The heads and tails of telework.

The issue has had collaboration from the General Directorate of Digital Administration (DGAD) of the Department of Digital Policies and Public Administration and includes six informative articles by experts from Catalonia, Spain, Germany, Italy and Brussels. It also offers the usual final sections with good practices, new trends and newflashes.

Polish-born innovation consultant Daria Tataj stars in the in-depth interview. According to her, in the current context we need to be aware of the growing importance of our digital identity, as well as the need to weave online social networks that allow us to stay connected in increasingly hybrid professional environments.

Regarding the articles, Jesús Baz, professor at the University of Salamanca contributes *Teleworking: a brief introduction*; the digital analyst Sergio Jiménez, *Teleworking models in European public administrations*; the Director General of Digital Administration, Ester Manzano, and the Head of the Department at the DGAD Marta Sabaté, *Teleworking and the digital revolution*; WorkLife HUB executive director Agnes Uhreczky, *What we*

have learned about teleworking after the first year of the pandemic; the expert of the European Institute of Public Administration, Beatrix Behrens, and Lutz Bellmann, professor of the University of Erlangen-Nuremberg, *New Work. The new normal "after" COVID-19?*; and Massimo Miglioretti, Professor at the University of Milan-Bicocca, *Promoting telework quality in public administration*.

The final selection on good practices includes the 2002 European Framework Agreement on Telework, a collection of tools from the International Labor Organisation and the Council of Europe, the Paris Climate Action Plan, the White Paper on Telework in Spain and a guide from the Portuguese Directorate General of Administration and Civil Service for promoting the mental health of people who telework at home. New trends include asynchronous communication, smart working, psychological help, and tiredness caused by video conferencing and what we can do to counteract it.

EPuM is a digital journal published entirely in English by EAPC since 2017, which aims to promote the global debate on public management. Free to access and informative, it is aimed especially at people working in the public sector and public managers and executives. Subscription can be completed via [this link](#). See the previous issues dedicated to [citizen participation](#) , [digital transformation](#) , [talent management](#) , [evaluation of public policies](#) , [management of public budgets](#) , [training and learning](#) , [open data](#) , [artificial intelligence](#) , [institutional integrity](#) , [research and improvement of public policies](#) , [protection of personal data](#) , [citizen engagement](#) and [pandemic, gender and violence](#) .

It includes six informative articles, an interview with innovation expert Daria Tataj and sections on good practice, new trends and newsflashes

Enllaços relacionats

- ❖ **[European Public Mosaic. Teleworking.](#)**